



March 24, 2020

CULLIGAN NIAGARA WATER TECH INC.
HST# 10122 5001 RT0001
94 DUNKIRK RD. UNIT 1 SOUTH
ST. CATHARINES ON L2P 3H4
(905)688-3322

UPDATED SERVICES FOR CULLIGAN NIAGARA AS OF MARCH 24, 2020

Due to the State of Emergency declaration in the province of Ontario, we have changed our delivery procedures and retail services in an effort to keep both our customers and our employees safe and help control the spread of COVID-19:

- For **BOTTLED WATER DELIVERIES**, please leave your empty bottles outside on your porch or in front of your garage so we can deliver your water without entering your home. At this time we will **ONLY** be replacing the number of empties left outside.
- For **SALT DELIVERIES**, the bags will be left outside your home on your porch, at your front door, or outside of your garage. Leave a note if you know how many bags you would like, otherwise we will estimate based on your average use.
- Until April 7th, Culligan Niagara will **ONLY PERFORM ESSENTIAL SERVICE CALLS**. Feel free to call in, as many of you will fall into this category, but our service manager or owner will confirm if you do. This date above will be adjusted as necessary.
- Our front office has been closed to the public and our administrative staff are working remotely. When calling the office, we appreciate your patience as we are experiencing an influx of calls. Messages are being checked regularly. For prompt service, please email us when possible at customercare@culliganniagara.com

Stay healthy and safe! Thank you for working with us to lessen the impact of these decisions on behalf of our loyal customers and Culligan Team members.